

GC SI PRIORITY PROGRAM EVALUATION ON RADIR









| | WEEK-1 | WEEK-2 | WEEK-3 | WEEK-4/5 RAGAB |
|-----------------------------------|--|---|---|---|
| | PERFORMANCE | PERFORMANCE & TRANSFORMASI | PERFORMANCE | PERFORMANCE |
| RADIR (WEEKLY MONITOR & CONTROL) | | Selected CFU-FU WEEKLY PROGRESS (N) Operational Weekly (Customer, Quality & Assurance) Financial Weekly (External Revenue) | All CFU & Selected FU WEEKLY PROGRESS (N) Operational Weekly (Customer, Quality & Assurance) Financial Weekly (External Revenue, Collection) | Selected CFU-FU WEEKLY PROGRESS (N) Operational Weekly (Customer, Quality & Assurance) Financial Weekly (External Revenue) |
| RADIR (MONTHLY PERFORMANCE) | FULL MONTH (N-1) - OUTLOOK • Operational Monthly (Customer, Quality & Assurance) • Customer Experience (NPS) • Financial Monthly (External Revenue, Collection) | | All CFU & Selected FU CLOSING FULL MONTH (N-1) • Financial Monthly (P&L CFU & Business Line, Cash Flow, AR & BPPU, CAPEX Effectiveness, Digital Revenue, EBITDA/FTE) Transformation Team SI PRIORITY PROGRAM • 5 Bold Moves Progress (Action & Outcome if any) • Other Transformation Programs Progress (selected) (Action & Outcome if any) | GCT, Owner 5BM it, Satgas |